

How Can We Help You?

We are a Spanish company, led by a team of professionals with over 15 years of experience in the Information Technology (IT) industry. We strategically position ourselves at the forefront of the development and implementation of hotel technology projects.

In servicing our wide range of clients and meeting their unique demands, we use procedures and methods that engage the technical know-how of qualified professionals in these technologies and on the expertise of hotel operations specialists.

Our rapidly growing network of partners in hospitality technology consulting enables us to offer turn-key projects with national and international coverage.

We offer the following services:

- Technology audit and consulting

Our team of experts analyzes and evaluates your current systems and infrastructures, proposes alternatives and makes recommendations on what to do from an IT's point of view. Our services can also focus on the overall improvement of the current platforms, allowing the addition of new functionalities and the optimization of the performance of your organization.

- Project management

We offer consulting services and work closely with you and your suppliers to ensure the smooth implementation of projects and the successful achievement of the set out objectives. This involves applying the methods, techniques, and management tools specific to each stage of the project, from the initial assessment of the situation to the final completion and hand-over of the whole project.

- IT security

A lot of important and sensitive data regularly passes through a hotel network, and this data, when breached, can have a tremendous effect. Thus, it is essential to have a state-of-the-art security network. We provide top-notch professional measures to help you secure your entire system.

- Network solution for voice and data

We offer virtualized or hosted on-site communication systems such as IP telephony solutions and also solutions for your corporate networks and their security.

- Negotiation support

Reading through an offer and making a decision can sometimes be tiring. We take the stress off you and help you examine, diligently evaluate and negotiate offers and contracts from service providers, ensuring you get what you need at the best conditions.

- Integrations of telecommunications and infrastructures

We do the tedious job of commissioning and testing equipment to ensure the performance and compliance of the products received.

- Implant of IT staff

Having competent IT personnel plays a key role in quality service delivery. We recruit and integrate qualified IT staff within your organization, thus helping to establish optimum quality service at all times.

- Audiovisual

Audiovisuals breathe life to your establishment and its importance can not be overemphasized. We take it upon ourselves to maintain your audiovisual equipment, going the extra mile to ensure you have the equipment you need installed in optimal conditions.

- Implementation of vertical management solutions

Our service is primarily focused on the hospitality industry and we currently cover more than 75% of the business processes of organizations with the solutions we propose.

- Continuous technological support

The world of computing is constantly evolving and is ever dynamic, and so are we. The processes involved in the consulting, hospitality and technology field are not static and requires regular updates. We will actively and continuously work with you always to ensure you are updated and working with recent trends in the industry thus ensuring super service delivery at all times.

Contact us at info@hakaway.com for more information!